

U-HAUL[®] Web C.A.R.D.[®]
Credit Authorization Receiving Dispatching

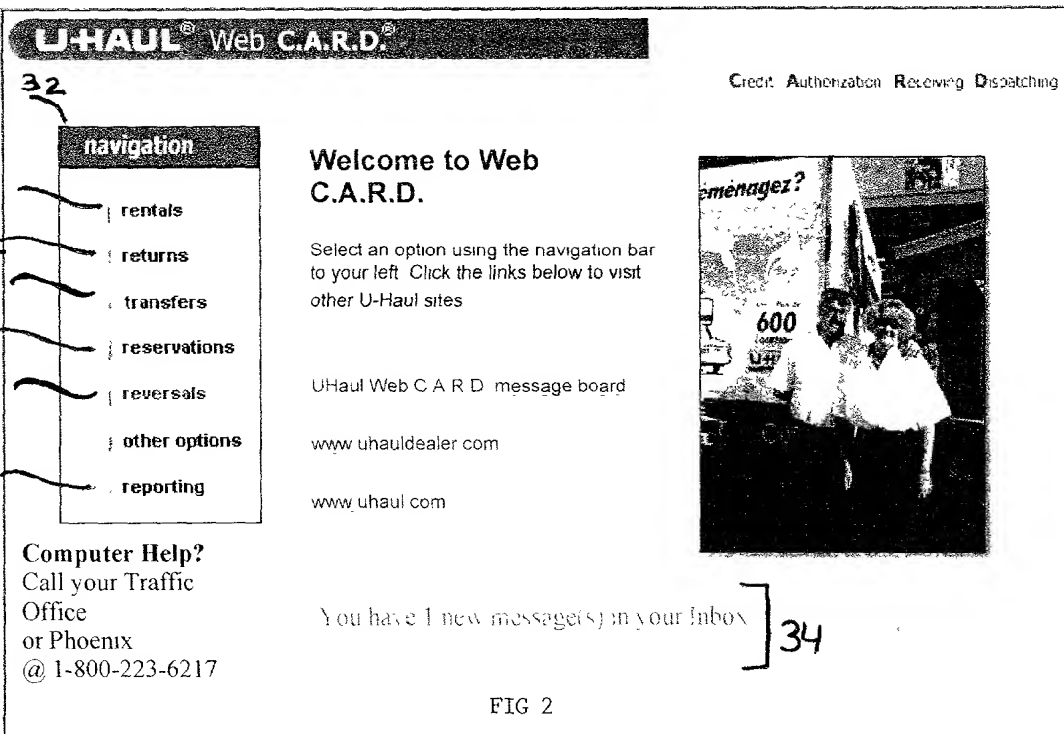
12

14 Dealer Number 6 digit dealer number e.g. '001234'

16 Password Minimum 6 characters

Submit Reset

FIG 1



U-HAUL[®] Web C.A.R.D.[®]
Credit Authorization Receiving Dispatching

32

20 navigation

- 22 rentals
- 24 returns
- 26 transfers
- 28 reservations
- reversals
- other options
- 30 reporting

Welcome to Web C.A.R.D.

Select an option using the navigation bar to your left. Click the links below to visit other U-Haul sites.

U-Haul Web C.A.R.D. message board

www.uhauldealer.com

www.uhaul.com

Computer Help?
Call your Traffic Office or Phoenix @ 1-800-223-6217

menagez?

600

34

You have 1 new message(s) in your Inbox

40

FIG 2

Web C.A.R.D.

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both **One-Way** and **In-Town**. This form will guide you through the rental process.

In-Town Rental ~44

One-Way Rental ~46

42

Computer Help?
 Call your Traffic Office or Phoenix
 @ 1-800-223-6217

FIG. 3

WebCARD

Page 1 of 1

In-Town Rental
50

Enter Reservation Entity and Contract Number

User Message

Enter a reservation number or press Enter to continue

Contract Number

~52

Collecting Entity

950104 ~54

U-Haul downloads are 621001 Collecting Entity

Help

Cancel

Next >

FIG. 4

Enter Customer Information

In-Town Rental

First Name MIKE ~72
Last Name WIRAM ~74
Address 2727 NORTH CENTRAL AVE ~76
City PHOENIX ~78
State AZ ~80
Zip Code 85004 ~82
Telephone 602-263-6840 (e.g. 602-549-3819) ~84
Corporate Move Account ~86
Tax Exempt Number ~88

Help

Cancel

Next >

FIG. 5

Enter Drivers License Information

In-Town Rental

Number B14838742 ~92
State AZ ~94
Expiration Date 1011 (e.g. MMYT) ~96
Birth Date 10/20/1951 (e.g. MM/DD/YYYY) ~98

Add'l Drivers License Information

Add'l Number
Add'l State Select from list ~100
Add'l Exp Date (e.g. MMYT)
Add'l Birth Date (e.g. MM/DD/YYYY)

Help

Cancel

Next >

FIG. 6

Select Secondary ID or Meaningful Assurance

In-Town Rental

Secondary Id Options 104
Secondary Id Number 106
Secondary Id Expiration Date 108

FIG. 7

Enter Expected Return Date/Time

In-Town Rental

Return Date III (e.g. MM/DD/YYYY)
Return Time 1/3 (e.g. HH:MM AM)

FIG. 8

In Town Rental

Select Truck

Reserved Model None ¹¹⁴

Truck Equipment Number EL 3359U ¹¹²

FIG. 9

In-Town Rental

Complete Truck Information

Truck Equipment Number EL 3359U ¹²²

Rental Rate 29.95 ¹²⁴

Estimated Mileage 50 ¹²⁶

Mileage Rate 0.49 ¹²⁸

SafeMove Accepted ☒ ¹³⁰

FIG. 10

Enter total of Support Sales Items (Boxes, Tape, etc.)

In-Town Rental

User Message

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99

Help

Cancel

Next >

FIG. 11

Estimated charges

In-Town Rental

Estimated Rental amount	\$29.95	~ 142
Mileage Amount	\$24.50	~ 144
SafeMove/SafeTow Amount	\$14.00	~ 146
Sales Tax Amount	\$1.77	~ 148
U-Haul Sales Items (Incl. Tax)	\$75.99	~ 150
Estimated Total	\$146.21	~ 152
Prepaid Amount	\$0.00	~ 154


Help

Cancel

Next >

FIG. 12.

In-Town Rental

Credit Card 

Balance Due **\$146.21**

Credit Card Amount *166*

For refunds enter a minus sign after the amount.
Enter 0.00 for Authorization Only.

Credit Card Number *162*

Expiration Date (e.g. MMYY) *164*

2nd Credit Card Number

Credit Card Amount

Credit Card Number

Expiration Date (e.g. MMYY)

168

FIG. 13

In-Town Rental

Finish - In-Town Rental

User Message

FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

Finish Contract *170*

FIG. 14

FIRST COPY-DEALER SECOND-COPY CUSTOMER

FIG. 15

182

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
SATURDAY 01/27/01 9:55AMIn-Town Rental
DOCUMENT # 00000942

186

Web-CARD Test User
950104

RENTED TO MIKE WIRAM 2727 NORTH CENTRAL AVE PHOENIX AZ 85004
602-263-6840
B14838742 AZ 1011 Oct 20 1951

SECONDARY ID: Car Registration 1999
HONDA ACCORD

RETURN DATE-TIME 01/28/01 10:00AM

TRUCK - 17 E7 LOAD MVR

@ \$29.95 PER RENTAL

EL 1359U

1 KJ876 AZ

\$29.95

MI/KM OUT 1000

\$24.50

\$0.49 PER MI/KM x 0 =

\$14.00

SAFEMOVE - YES

SUBTOTAL

\$68.45

SALES TAX

\$1.77

ESTIMATED RENTAL CHARGE

\$70.22

EQUIPMENT DEPOSIT PAID

\$70.22

ADDITIONAL CHARGES

SUPPORT SALES ITEM

\$75.99

TOTAL CHARGES

\$146.21

PREVIOUS PAID \$

\$0.00

PAID TODAY

CA

\$0.00

CC1

\$146.21

CC2

\$0.00

CM

\$0.00

TOTAL PAID

\$146.21

***** PLEASE READ *****

AR.S. SECTIONS 13-1806 PROVIDES THAT UPON FAILURE TO RETURN SAID RENTAL EQUIPMENT WITHIN 72 HOURS OF THE DATE AND TIME SPECIFIED FOR ITS RETURN IN THIS AGREEMENT, THE LESSEE SHALL BE SUBJECT TO MAXIMUM CRIMINAL PENALTIES OF IMPRISONMENT FOR NOT MORE THAN 1875 YEARS AND FINE OF NOT MORE THAN \$150,000.

I CONFIRM EQUIPMENT IS CLEAN AND AGREE TO PAY FOR ALL FUEL USED AND RETURN THE TRUCK WITH THE SAME FUEL GAUGE READING AS INDICATED ON THIS RENTAL CONTRACT OR WILL PAY A \$20.00 FUELING FEE PLUS \$2.00 PER GALLON FOR ESTIMATED FUEL USED. U-HAUL DOES NOT REIMBURSE FOR EXCESS FUEL PURCHASED BY CUSTOMER. U-HAUL PAYS FOR OIL (SAVE RECEIPTS)

E. 1/4 1/2 3/4 1

I CONFIRM THAT THIS MARKED GAUGE READING CORRESPONDS WITH THE GAUGE READING ON THE TRUCK. CUSTOMER INITIALS

***** PLEASE READ *****

BY SIGNING BELOW, I ACKNOWLEDGE I HAVE RECEIVED, AGREED TO AND UNDERSTAND THE TERMS AND CONDITIONS IN THE RENTAL CONTRACT AND DOCUMENT HOLDER AND HAVE READ AND UNDERSTAND THE APPROPRIATE USER'S GUIDE(S).

X _____
CUSTOMER'S SIGNATURE

X _____
DATE

X _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

In-Town Return

Verify Contract Information

First Name *Thomas*
 Last Name *Green*
 Rental Date *2/4/2001*
 Rental Time *0:50 AM*
 Return Date *2/4/2001* (e.g. MM/DD/YYYY)
 Return Time *1:02 AM* (e.g. HH:MM AM)

Help Cancel Next >

FIG. 16

In-Town Return

Return Truck Information

User Message

Current mileage must be greater than out mileage

Equipment Number *DC 3346X*
 Out Mileage *10000*
 Current Mileage *10132*
 Rental Status *01 - OK*
 Rate *29.95*
 Missing/Damage Charge *0*

Help Cancel Next >

FIG. 17

Place Contract on-hold

In-Town Return

User Message

You may place a returning contract on hold. This will put the equipment on your inventory, and you can complete the monetary portion of the contract later.

Place contract on hold? ☐

Help Cancel Next >

FIG. 18

Reimbursement Options

In-Town Return

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

(02) VIP Certificate number

2nd Reimbursement

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

(02) VIP Certificate number

Help Cancel Next >

FIG. 19

240

In-Town Return

Cash/Check Amount Due or Refund Cash

Balance **\$112.16** — 242
 Cash/Check Amount 0.00 — 244
For refunds enter a minus sign then the amount

Help Cancel Next >

FIG. 20

250

In-Town Return

Corporate Move Information

Balance Due **\$112.16**
 Corporate Move Amount 0.00
For refunds enter a minus sign then the amount
 Corporate Move Account
 Job Number — 252
 Purchase Order — 254
 Employee Name — 256
 Authorization Number — 260
Call 1-800-528-6042 For Authorization — 258

Help Cancel Next >

FIG. 21

FIG. 20

262

Promissory Note

In-Town Return

Balance **\$112.16**
 Promissory Amount 10 264

Help Cancel Next >

FIG. 22

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Transfer Options

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory

Transfer In 272

Transfer Out 274



270

Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

FIG. 23

FIG. 22

276

Transfer In

Contract Information

Dispatching Entity Number 757000 ~ 278

Contract Number 99999988 ~ 280

Help Cancel Next >

FIG 24

Transfer In

Enter Truck Information

Truck Equipment Number **DC 6052A** ~284

Current Mileage **12000** ~286

Last PM **11000** ~288

Plate Number **KJH67K** ~290

Plate State **AZ** ~292

Plate Expiration **0202** (e.g. MMYY) ~294

Rental Status **01 - OK** ~296

FIG. 25

Transfer In

Enter Remarks

Remarks

FIG. 26

FIRST-COPY=DEALER SECOND-COPY-CUSTOMER

304 ~ U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
MONDAY 01/29/01 7:48AM

Transfer In
DOCUMENT # 99999988 ~306

308 ~ Web-CARD Test User
950104

DISPATCHING DEALER 757000 ~310

14' TRUCK

DC 6052A	KPH67K AZ
12000	11000

01 - OK ~312

X _____
CUSTOMER'S SIGNATURE

X _____
DATE

X _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

FIG. 27

FIG. 28

Credit Authorization Receiving Dispatching ~320

U-HAUL Web CARD

Navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Reservation Options

Use these forms to make or cancel **One-Way** or **In-Town Reservations**. Use the **Remote Reservation** forms if another U-Haul entity has made the reservation and collected the deposit or you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation ~322


One-Way Reservation ~324

Cancel Reservation ~326

Remote In-Town Reservation
(Dealer Collected Deposit)

Remote In-Town Reservation
(Deposit Collected Elsewhere)

Computer Help?
Call your Traffic Office or Phoenix
@ 1-800-223-6217



328

Enter Date Information

One-Way Reservation

Date Needed 02/15/2001 (e.g. MM/DD/YYYY) 342
Time Needed (e.g. HH:MM AM) 344
Days Allowed 6 346
Mi/Km Allowed 1450 348
Destination City Fort Wayne 350
Destination State IN 352
Destination Code 75000
Destination Phone 800-234-9822

Help Cancel Next >

FIG. 29

Complete Truck Information

One-Way Reservation

Truck Model JH 344
Rate Per Rental 425.00 342
SafeMove Accepted ☒ 346

Help Cancel Next >

FIG. 30

One-Way Reservation

Complete Serialized SRI information

Serialized SRI Model KO ~372

Rate Per Rental 10.00 ~374

SafeTow Accepted ☐

2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

5th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

370

One-Way Reservation

More Service Equals More Money

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

User Message

APPLIANCE DOLLY

FURNITURE DOLLY

PADS

ETC...

Add these types of items to their reservation on the next set of forms.

Help Cancel Next >

380

382

FIG. 33

LI-HAUL® Web C.A.R.D.®

Call Assistance Required

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

Reporting Options

Use these options to review your current **Inventory**, **Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

Closing 402

Inventory 404

Reservations 406

Equipment Due 408

Refund 410

Reprint 412



400

FIG. 34

404

Moving Van Equipment

420

ON HAND		428	422	424	426
Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
BP 1234A	BP	OK	KJL888	AZ	0303
EL 5556A	EL	OK	AA51735	AZ	0901

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
DC 4589Y	DC	00001122	987456	CA	0202
EL 3359U	EL	98989898	LKJ876	AZ	0909

Rotational Equipment

ON HAND

Equipment Number Model Number Status Plate No. Plate State Plate Expire
 No Equipment of this type in your inventory

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
EL 4627Y	EL	00001111	568789	AZ	0202

Support Rental Items (SRI)

ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
AT 4578Y	AT	OK	458963	AK	0202

ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire
 No Equipment of this type on Rentals

SRI

ON HAND

430

Model Number	Quantity Total	432	434
		Quantity Rented	Quantity Available
FD	0	0	0
PO	38	12	26
UD	0	0	0
VM	1	0	1

442
↓

Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

440
↓

Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	01/28/2001 09:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

444
↓

Equipment On-Hold

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

408
↓

442
440
444